



March 26, 2018

Notice Regarding McKnight Road GetGo Fuel Pump Skimming Incident

PITTSBURGH — GetGo has uncovered an act of attempted theft of our customers' payment card information at a single fuel pump at our McKnight Road GetGo in Pittsburgh's North Hills. The tampered pump was secured on Monday, March 19, 2018. All affected bank and credit card providers have been notified.

Customer payment card data may have been affected as early as October 1, 2017. Since this discovery, we accelerated our scheduled fuel pump inspections, and by Monday, March 26 completed thorough investigations of every one of our Pennsylvania fuel pumps. No evidence of additional fraudulent acts was found, confirming that this incident was isolated to a single fuel pump at the McKnight Road GetGo.

Additional important information for customers:

- The information at risk includes the cardholder's name, payment card number, and expiration date.
- CVV (security code printed on card) and debit pin numbers were **NOT** compromised in this incident.
- Customer Giant Eagle Advantage Card data was also **NOT** compromised in this incident.

Protecting our customers' personal information is of utmost importance to us. We take pride in providing a positive, high quality and secure shopping experience across all of our locations. We are working closely with law enforcement to investigate this act to identify the actors responsible and to prevent other such acts. We continue to accelerate pump inspections across all other markets as well.

Customers concerned that they may have been impacted by this attempted data theft at the McKnight Road GetGo should:

- Contact GetGo Customer Care either via GetGoCafe.com/contact or at 1-800-553-2324. Customer Care operating hours are being temporarily extended from 7 a.m. to midnight to best meet customer needs.
- Be aware that GetGo will not proactively solicit personally identifiable information, and any such contacts should be considered a scam attempt.
- Closely monitor your account statements for signs of fraudulent activity.
- Contact your Credit Card Company and bank to learn what fraud prevention opportunities are available to you. The policies of the payment card brands such as Visa, MasterCard, American Express and Discover provide that you are not liable for any unauthorized charges if you report them in a timely manner.

Additional Privacy Safeguards

You may obtain a copy of your credit report, free of charge, once every 12 months from each of the three nationwide credit reporting companies. To order your annual free credit report, please visit www.annualcreditreport.com or call toll free at 1-877-322-8228. Contact information for the three nationwide credit reporting companies is as follows:

Equifax, PO Box 740241, Atlanta, GA 30374, www.equifax.com, 1-800-685-1111
Experian, PO Box 2002, Allen, TX 75013, www.experian.com, 1-888-397-3742

TransUnion, PO Box 2000, Chester, PA 19016, www.transunion.com, 1-800-916-8800

If you believe you are the victim of identity theft or have reason to believe your personal information has been misused, you should immediately contact the Federal Trade Commission and/or the Attorney General's office in your state. You can obtain information from these sources about steps an individual can take to avoid identity theft as well as information about fraud alerts and security freezes. You should also contact your local law enforcement authorities and file a police report. Obtain a copy of the police report in case you are asked to provide copies to creditors to correct your records. Contact information for the Federal Trade Commission is as follows:

Federal Trade Commission, Consumer Response Center, 600 Pennsylvania Avenue, NW
Washington, DC 20580, 1-877-IDTHEFT (438-4338), www.ftc.gov/idtheft